

Buddy the Dinosaur Glendale 2026

Report Of The CEO

The INDIANAPOLIS PUBLIC Library

September 28, 2026

Gregory A. Hill, Sr.

Agenda

- Engagement Data
- 90 Seconds of Impact
- Library Card Day
- The Heart of Every Neighborhood
- Staff Recognition
- Upcoming Events

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Key Engagement Metrics

August 2026

Location/Area	Impact or Engagement	Guest	Priority
Warren Branch	Teen Zone	15 teens/ per day	Belonging
Michigan Road Branch	Story time	295 patrons 6 programs	Learning
Glendale Branch	Cool Weather Crops	125	Learning
Social Work	Resource Sharing/Referrals	155	Wellbeing



Output Measurements

Key Data Points

Usage

- Visitors – 213,901
- Circulation – 705,129
- Public PC – 33,987

Experience

- Adult – 219 programs - 1,994
- Youth – 317 programs - 6,699
- New Cardholders - 6,839

One story, One Neighbor, Lasting Impact

Situation

An elderly patron with a disability approached staff at the Wayne Branch and said he had lost hope. Staff knew from prior interactions that he was a Veteran who had previously been connected to support services.

Staff Action

A branch staff member who is also a Veteran listened with empathy and connected through shared experiences. The staff member helped the patron access Veteran resources and scheduled an appointment with the Veterans Administration during a critical moment.

Outcome

The patron was connected with professional support and left knowing the library is a trusted place where he can seek help and find people who care. The interaction provided reassurance and hope.

Board-Level Meaning

This story highlights the Library's role as a trusted community anchor. Through compassionate relationships and personalized support, staff connect patrons with critical resources, strengthen community well-being, and embody the ACCESS values every day.



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Library card Day

All IndyPL Locations – September 26 - 28

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Fort Ben



Michigan Road



West Perry



The Heart of Every Neighborhood

Southport Branch Library, September 22, 2026

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Reflection



Discovery



Connection



Staff Recognition



Patron Services

Kate Choplin
(CEN)



Peer Support

Katie Warrener
(IRV).



Community Involvement

Khaila King
(E38)



Page Excellence

Megan
Ferguson(MIC)

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August Stars

August Stars

Staff Recognition



Other Duties Assigned

Sarah Sauers
(CEN)



Summer Reading

Carrie Smith
(CEN)



Committee's Choice

James Konja
(OS)

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Upcoming Events

October and November Events

Homeschool STEAM: Why Do Leaves Change Color?

(FRA)

Thursday, October 1

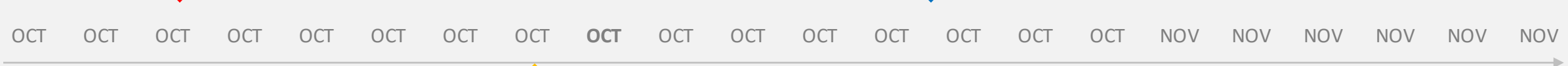
2:00 pm – 3:00 pm

Waterway Exploration – With the Indiana State Museum

(GLD)

Wednesday, October 7

2:00 pm – 3:00 pm



Certification Workshop with the Office of Minority and Women's Business Development – 2026 Small Business Series

(CEN)

Monday, October 5
6:00 pm – 7:30 pm

Staff Day

Monday, November 2

9:00 am – 3:30 pm

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Questions?

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Thank You

Gregory A. Hill, Sr.
Chief Executive Officer