









2022: Advancing Together

As The Indianapolis Public Library (IndyPL) looks ahead to our 150th year of serving the City of Indianapolis, IndyPL and The Indianapolis Public Library Foundation remain committed to our mission of promoting literacy, lifelong learning, and connections that support the pursuit of knowledge.

Throughout 2022, by collaborating with community partners, we have made strides in expanding the reach of our programs, services, and collections. We invested in new technologies, added offerings, and enhanced our spaces and resources to reflect the diversity of our patrons and the communities we serve.

In a year of transitions, we were fortunate to tap into the talents within our ranks. Thank you to John Helling and Nichelle Hayes, who both served as interim CEOs during 2022. In this annual report, we share the progress we have made advancing together on our strategic objectives. Our full strategic plans can be found at indypl.org and indyplfoundation.org.

None of our headway would be possible without the driving force of our dedicated librarians and staff, passionate volunteers, and generous donors.

Thank you for your continued support and partnership.

Gregory Hill, Sr., MLS, MSM, Chief Executive Officer, The Indianapolis Public Library

Hope C. Tribble, President, The Indianapolis Public Library Board of Trustees

Koterta Knickerbocker Gaggere

begoy & duly.

maela Mager

Roberta Jaggers, President, The Indianapolis Public Library Foundation

Angela Mager, Chair, The Indianapolis Public Library Foundation Board of Directors

Indianapolis Public Library Strategic Plan Activity

The Library's 2021-2023 Strategic Plan includes seven priority areas, along with a few other strategic initiatives. The following advancements have occurred in the 2022 calendar year.

Racial Equity and Inclusion

The Library is committed to integrating racial equity and inclusion into our organizational culture. To achieve this, we employ a customized adaption of the Government Alliance on Race and Equity (GARE) Racial Equity Toolkit in the creation of every Library program. This toolkit ensures that our policies, practices, programs, and budgets grant priority to achieving equity.

In 2022, we

- Achieved a diverse vendor spend of 35.64%. This exceeded our goal of 27%.
- Spent 84% of our budget on diverse recruitment efforts.
- Applied the IndyPL Racial Equity Toolkit while designing 100% of our programs.
- Continued to diversify our collection with books and materials by and about African American, Latine, and LGBTQ+ communities. Our combined purchases for our target equity communities increased from 24.7% to 31.1%.

Partnerships

The Library is committed to cultivating mutually beneficial connections with individuals, leaders, and organizations within Indianapolis. In pursuit of this objective, we consistently engage in the active formation of new partnerships and enhance existing collaborations with our past partners.

In 2022, we

- Partnered with culturally diverse community members, leaders, and organizations for 70% of Library programs.
- Used tools such as public surveys and meetings to seek input, collaboration, and feedback from the community.
- Collaborated with educators to reach youth through visits to local schools.

Digital/Technology Inclusion

The Library is conscientious of the digital and technological divide that impacts our community, influenced by variations in income, education levels, age, and race. As such, we work to promote technology education and increase access to technology.

In 2022, we

- Launched a Tech Learning Lab on the 1st floor of Central Library, providing assistance with learning computer skills, accessing common online services, and using personal devices such as smartphones, tablets, or laptops to access The Library's online services and programs.
- Delivered 894 technology and computer training sessions to patrons, with an additional 221 general technology and computer programs and 289 STEAM (Science, Technology, Engineering, Art and Math) programs.
- Provided 83 technology and computer training sessions for IndyPL staff.



Education

The Library is dedicated to providing access to programs and resources that inspire lifelong learning. Therefore, we work with schools and educators to promote resource sharing.

In 2022, we

- Utilized a survey that was administered at the end of 2021 to identify the needs of educators and applied its findings to sessions offered in 2022.
- Provided nine sessions of professional development to educators though engagement with community partners.

Reading and Writing

The Library continues to support recreational and educational reading. By increasing community awareness and accessibility, we put reading resources in the hands of the public.

In 2022, we

- Gave Indianapolis Public Library eResource Cards to more than 12,000 Indianapolis Public School students, providing access to eBooks, eAudiobooks, streaming music and video, and more than 80 research databases. It also allows limited borrowing of books and other physical materials.
- Increased our usage rate of Library Card Campaign cards to 38% in 2022.
- Had 263,074 active cardholders by the end of the year.

Financial Literacy

The Library aims to play a role in equipping the public with the knowledge necessary to make informed financial decisions. To this aim, we collaborate with local partners to provide classes and resources that help the public achieve financial independence.

In 2022, we

- Offered 48 financial literacy and management classes to patrons, exceeding our goal of 15+.
- Had 4,402 financial literacy materials for adults, teens, and children in our collection.
- Purchased 498 new financial literacy materials.

Health and Wellness

The Library believes personal health and wellness are basic needs for both our staff and the Indianapolis community at large. Because of this conviction, we partner with local health and wellness leaders to provide innovative programs, classes, and resources.

In 2022, we

- Offered 48 health and wellness classes for IndyPL staff.
- Offered 54 health and wellness classes for patrons.
- Purchased 1,703 new health and wellness items for our health and wellness collection.
- Had 16,677 health & wellness materials for adults, teens, and children.



Additional Strategic Initiatives

The Encyclopedia of Indianapolis

The Encyclopedia of Indianapolis is a home for knowledge about the Circle City's past and present, telling the stories of the people, organizations, places, and events that define Indianapolis and its metropolitan region. The online, updated version of the Encyclopedia of Indianapolis launched in November of 2021 at indyencyclopedia.org.



In 2022, we

- Created the Indianapolis African American Timeline in the Encyclopedia of Indianapolis.
- Launched the Residential Segregation in Indianapolis feature as part of the Encyclopedia of Indianapolis, in partnership with Indianapolis Historian and Author Jordan Ryan.

The Center for Black Literature & Culture

The Indianapolis Public Library's Center for Black Literature & Culture (CBLC) is dedicated to celebrating the vibrant and resilient heritage and triumphs of those born of African roots.



In 2022, we

- Made updates to the CBLC space, including interactive kiosks and a new interactive website that gives
 visitors an opportunity to take a deeper dive into information on Black history, Black literature, Black culture,
 the Black diaspora, and Black librarianship.
- Launched a new CBLC website, which can be found at cblc.indypl.org.
- Hosted community events such as the 5th Annual Indy Book Fest and Juneteenth Celebration and a reading and discussion of "What to the Slave is the Fourth of July?" by Frederick Douglass.





Climate Improvement Process Update

One of the many challenges facing American institutions today is the need to acknowledge and examine histories that have resulted in the exclusion of Black, Latine, Native and Indigenous people, immigrants, the LGBTQ+ community, persons living with disabilities, and other groups with intersectional identities. We recognize the past and share this history. It is our commitment to work to undo the systems that have influenced library service models and impeded equitable service to underrepresented members of our community.

To operationalize our commitment and to live our values of racial equity, diversity, and inclusiveness, IndyPL engaged Ice Miller Racial Equity Services Team (RES) to conduct a comprehensive climate study. The methodology aligned with the Government Alliance on Race & Equity (GARE) framework. Both qualitative and quantitative data were collected to assess the experiences of IndyPL employees as they relate to equity and inclusion in the workplace. The findings resulted in a set of recommendations that are moving IndyPL closer to living the values we embrace and the commitment we express.

Some of the accomplishments in 2022 were:

- Improved the interview and hiring processes, which utilizes structured interview methods.
- Enhanced diversity, equity, inclusion, and accessibility (DEIA) learning and managerial leadership training.
- Conducted a compensation and pay review and implemented our findings.
- Launched the Integra employee complaint reporting tool.





Construction Updates

Fort Ben

The Indianapolis Public Library broke ground on the new Fort Ben Branch in April of 2022. The groundbreaking ceremony attracted a robust crowd of more than 125 community leaders, patrons, and stakeholders. The 22,000 square foot branch, in construction at 9330 East 56th Street, will fill a service area gap on the east side between the existing Lawrence and Warren Branches.

In July of 2022, The Lawrence community was invited to "make their mark" on the construction of the new Fort Ben Branch by signing a steel beam that was used during the construction of the branch. More than 100 individuals signed the beam.



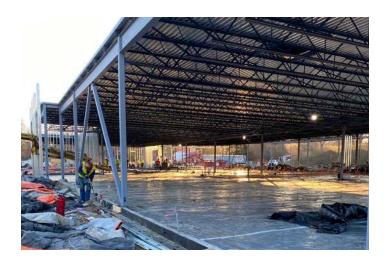
By the end of 2022, the interior construction was well underway with mechanical, electrical, and plumbing work done. The interior walls were completed, and the building was connected to utilities. The Fort Ben Branch completed construction in June 2023 and will open in August 2023.

Glendale

The Indianapolis Public Library broke ground on a new Glendale Branch in April of 2022, drawing an eager crowd of more than 150 community leaders, patrons, and stakeholders. The 24,800 square foot branch will be located at the site of the former John Strange Elementary School at 3660 E. 62nd St.

The Glendale community was invited to sign a steel beam that will be used in the construction of the new Glendale Branch, and more than 100 individuals signed it.

By the end of 2022, the building structure was complete and the exterior walls were framed. The site utilities were



installed, and the interior mechanical, electrical, and plumbing were in progress. The Glendale Branch is on track for completed construction in fall 2023 and will open in early 2024.

Summary of Unaudited Governmental Funds

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Actual YTD 12/31/2022

Property Taxes	79.3%	\$ 54,420,768.00
Intergovernmental	14.5%	\$ 9,967,473.00
Miscellaneous	4.7%	\$ 3,194,633.00
Charges for Services	1.4%	\$ 934,694.00
Fees	0.1%	\$ 107,181.00
Total		\$ 68,624,749.00

Expenditures

Actual YTD 12/31/2022

Personal Services	35.3%	\$ 27,880,280.76
Debt	21.4%	\$ 16,942,557.00
Other Services & Charges	20.5%	\$ 16,304,281.00
Library Materials	4.0%	\$ 3,134,714.00
Supplies	1.6%	\$ 1,226,278.00
Capital	17.2%	\$ 13,577,958.00
Total		\$ 79,066,068.76

Tax Rates

2022

2021

 Library Operations
 0.1015
 0.1016

 Debt Services
 0.0318
 0.0318

 Total
 0.1333
 0.1334

For details, please visit the audited 2022 ACFR.

Community Impact

Cardholders



263,074

Number of cardholders



59%

of cardholders are active borrowers

Circulation



6,930,303*

Total circulation



2,154,48

Total electronic circulation

Visits



2,058,556

Number of Library visitors



6,734,936

Website visits

Programs



5,860

Virtual and in-person programs



89,924

Total attendance for all programs

Shared System



57

Number of Schools, museums, and special libraries in Shared System



43,833

Number of Shared System cardholder

Community Leverage



\$2,211,284

Foundation support



347

umber of volunteers

^{*}Total circulation includes electronic circulation and renewals

Indianapolis Public Library Board of Directors

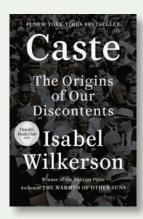
Judge Jose D. Salinas, president of the Indianapolis Public Library Board of Trustees

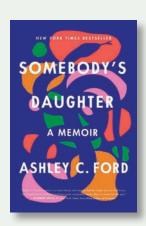
Mr. Curtis Bigsbee, vice president of the Indianapolis Public Library Board of Trustees

Mr. Raymond J. Biederman, secretary of the Indianapolis Public Library Board of Trustees

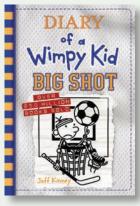
Dr. Khaula Murtadha Dr. Patricia A. Payne Rev. T.D. Robinson Ms. Hope C. Tribble

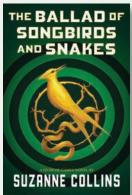












Top circulating items for 2022

- Adult Fiction The Last Thing He Told Me: A Novel by Laura Dave
- Adult Non-fiction Caste: The Origins of our Discontent by Isabel Wilkerson
- Adult Biography Somebody's Daughter: A Memoir by Ashley Ford
- Most Popular Movie Respect The Life Story of Legendary R&B Singer Aretha Franklin
- Children's Book Big Shot by Jeff Kinney
- Teen Book The Ballad of Songbirds and Snakes by Suzanne Collins

2022 Award Winners



In November 2022, the Encyclopedia of Indianapolis (EOI) received the Indiana Library Federation's Collaboration Award to celebrate the robust, fruitful partnership between The Indianapolis Public Library, The Polis Center at IUPUI, and dozens of community organizations. This award honors and recognizes a corporation, organization, individual library, or a group of libraries, that has made significant contributions in collaboration or collaborative efforts to promote library services in a community, region, or statewide.

The EOI is a legacy project of the Indianapolis Bicentennial Commission developed by the Polis Center at IUPUI in collaboration with the city's major cultural and heritage institutions. It is sustained by The Indianapolis Public Library as a civic resource. Updated continuously, the EOI is a home for knowledge about the Circle City's past and present. Its entries, timelines, interactive atlas, in-depth features, and more tell the stories of the people, organizations, places, and events that define Indianapolis and its metropolitan region.

By the end of 2022, 129,000 users visited **indyencyclopedia.org**.

Service Award Winners 2022



Helen L. Norris
Distinguished Service Award:
Pam Wright,
Processing Assistant Collection
Management and Selection Area



Beth Tindel
Service Award:
Mike Coghlan,
Manager of Facilities Projects



Laura Bramble
Distinguished Service Award:
Sarah Tadsen,
Public Service Associate at
Martindale-Brightwood

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Mr. John Helling, Interim Library CEO

Mr. Gregory Hill, Acting Library CEO

2022 Indianapolis Public Library Foundation **Audited Statement of Financial Position**

BALANCE SHEET

Assets

Total	\$22,700,353
Other	\$73,892
Pledges receivables, net	\$299,331
Cash and cash equivalents	\$2,366,426
Investments	\$19,960,704

Liabilities & Net Assets

Revenue/Support

Total	\$22,700,353
Net assets	\$22,643,608
Accrued expenses	\$37,184
Accounts payable	\$19,561

STATEMENT OF REVENUE, SUPPORT & EXPENDITURES

nevenue/ Support	
Contributions, net	\$1,655,1

Indy Library Store (book sales) \$231.398

Dividends and interest, net \$272,252 Realized/Unrealized

Investment Gains/(Losses)

(\$1,738,330)

Change in Value of Beneficial Interest

in Assets Held by Others (\$1,290,350)

Total (\$869,874)

Expenditures

Total	\$3,133,497
Fundraising	\$512,239
Management and general	\$339,044
Programs other	\$70,930
Programs support for the Library	\$2,211,284
Experiarca	

Accrual basis of accounting

156

Highlights of Programs and Initiatives Made Possible by Library Foundation Funding

Summer Reading Program

In 2022, many generous donors to The Library Foundation helped provide more than \$214,000 to support the 2022 Summer Reading Program, which encourages children to read during out of school time. Reading while out of school helps combat the "summer slide," which is a decline in reading and other academic skills that can occur over the summer months when school isn't in session. The 2022 program saw more than 20,000 children participating, who read for 15 million minutes.

"Our daughter is a little behind level in her reading and this program helped keep her motivated and excited to read over summer break, which has helped us close her gap a bit and prevented summer slump!"





Hotspot and Chromebook Lending

Thanks to grants from AARP-Indiana and American Honda Motor Co., Inc., The Library expanded this service from two pilot branches to 14 additional branches serving communities with the lowest rates of internet connectivity. The Library circulated 1,355 hotspots and 780 Chromebooks. The opportunity to borrow these devices motivated 275 patrons to register for new library cards and 96 patrons to renew their library cards. Borrowers used the devices for education (30%), job seeking (22%), and accessing finances and paying bills (12%).

"[I] was able to conduct multiple online and video conference interviews. I [received a job offer] using the Library Chromebook."

Salute to Black American Medical Heroes

The Library's African American History Committee honored 23 Black medical professionals with the Dr. George H. Rawls Award. The award was established by The Library in honor of the late Dr. Rawls, a trailblazing Black surgeon and highly respected community servant. This program was made possible due to presenting sponsor Eskenazi Health; sponsors Indiana University School of Medicine and IUPUI Division of Diversity, Equity & Inclusion; and supporting sponsors Community Health Network, HPC International, Indiana University Health, Marian University College of Osteopathic Medicine, and OPYS Physician Services.





"The reception and award gives us an opportunity to highlight Black excellence in the medical field," said Cordia Watkins, circulation manager and chairperson of The African American History Committee at The Indianapolis Public Library.
"These first responders are making a difference and breaking down barriers as they work to improve the health and wellness of all members of the Indianapolis community."





2022 Donors

The Indianapolis Public Library Foundation gratefully acknowledges the individuals and organizations who made contributions in 2022. Every effort has been made to ensure the accuracy of this listing. If there are any oversights, please contact the Foundation office at **foundation@indyplfoundation.org** or **(317) 275-4700**.

*indicates deceased

\$25,000+

AARP-Indiana

Allen Whitehill Clowes Charitable Foundation

American Honda Motor Co., Inc.

Estate of Peggy Hillman* & Herbert Kirst*

The Indianapolis Foundation Library Fund

R B Annis Educational Foundation

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Alice and Robert Schloss

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\$10,000 - \$24,999

92.3 WTTS

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Indianapolis Indians

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Lilly Endowment Inc.

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\$1,000 - \$4,999

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On behalf of Lisa Warner from Wilson Kehoe Winingham LLC

Caity and Jon Withers

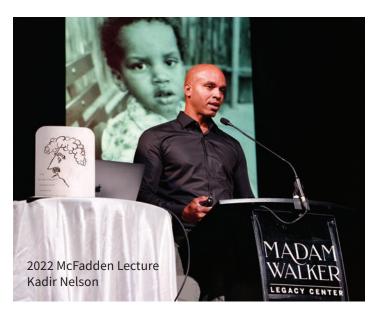
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