PDA Programs - Juvenile

Bilingual Story time

Professional Development
PDA Programs - Adult

- Lunar New Year Celebration
- Digital Inclusion
Branch Program Highlights

**West Indianapolis**
- Chair Yoga
- InTouch Outreach (ITOR)

**Martindale-Brightwood**
- Soulful Journeys of Women
- Barriers and Breakthroughs

**Central**
- Starting a 501(c)(3) Non-profit
- Developing an Effective Board of Directors
February Star Award Winners

- Patron Services: Kevin Horton (BGR)
- Peer Support: Consuelo Zavala (GPK)
- Community Involvement: Kevin Summers (GPK)
- Team Excellence: Glendale Branch Team (GLD)
- Page Excellence: Carol Fowler (WPR)
- Other Duties Assigned: Jake Leverton (WPR)
- Volunteers and Partnerships: Ben Thompson (GPK)
### Growth by Quarter

<table>
<thead>
<tr>
<th>Quarter</th>
<th>Active 2021</th>
<th>Q1</th>
<th>Q2</th>
<th>Q3</th>
<th>Q4</th>
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<tbody>
<tr>
<td>Q4</td>
<td>376,587</td>
<td>342,222</td>
<td>397,019</td>
<td>428,860</td>
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<tr>
<td>Q3</td>
<td>440,474</td>
<td>447,168</td>
<td>459,108</td>
<td>465,914</td>
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<tr>
<td>Q2</td>
<td>466,756</td>
<td>466,034</td>
<td>477,062</td>
<td>485,623</td>
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<tr>
<td>Q1</td>
<td>431,293</td>
<td>398,876</td>
<td>450,213</td>
<td>475,890</td>
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</tr>
</tbody>
</table>

### Results From Last Year

- **Active 2021**: Q1 - 376,587, Q2 - 342,222, Q3 - 397,019, Q4 - 428,860
- **Active 2022**: Q1 - 440,474, Q2 - 447,168, Q3 - 459,108, Q4 - 465,914
- **Active 2023**: Q1 - 466,756, Q2 - 466,034, Q3 - 477,062, Q4 - 485,623
Goals For Quarter One: Update

- Strategic Planning
- Climate Improvement
- Staff Engagement
Added Priorities

- Door Counter Installation
- Customer Service Satisfaction
- Glendale Grand Opening
- Staff Opportunities
Questions?

GREGORY A. HILL, SR., CEO