



The  
INDIANAPOLIS PUBLIC  
Library

# CEO Report

MARCH 25, 2024

# PDA Programs - Juvenile

Bilingual Story time

Professional  
Development



# PDA Programs - Adult



Lunar New Year  
Celebration



Digital Inclusion

# Branch Program Highlights



## West Indianapolis

- ❑ Chair Yoga
- ❑ InTouch Outreach (ITOR)



## Martindale-Brightwood

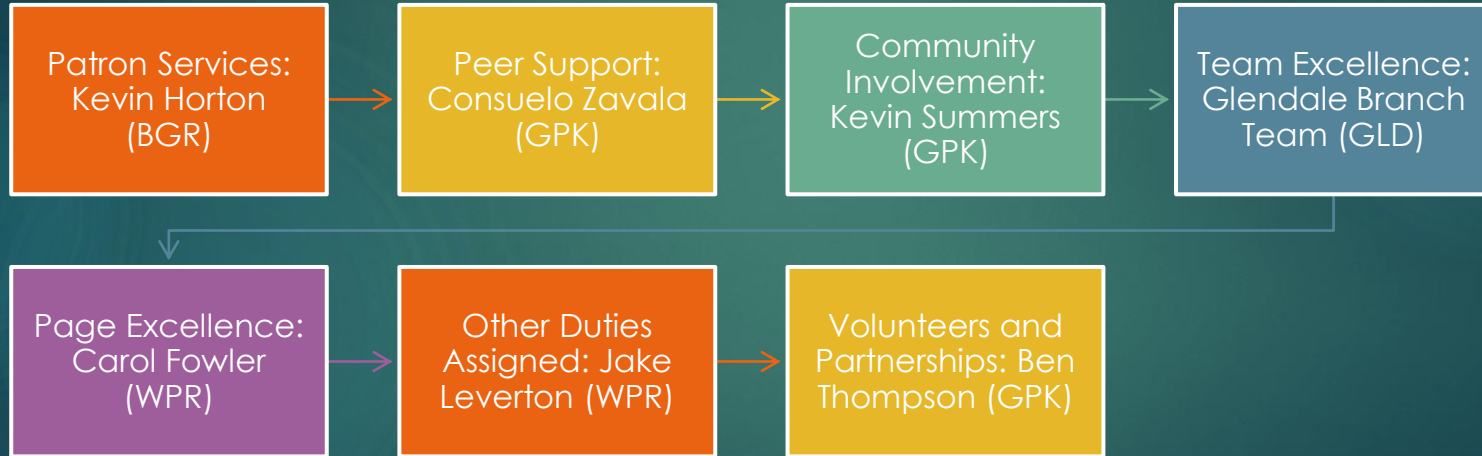
- ❑ Soulful Journeys of Women
- ❑ Barriers and Breakthroughs



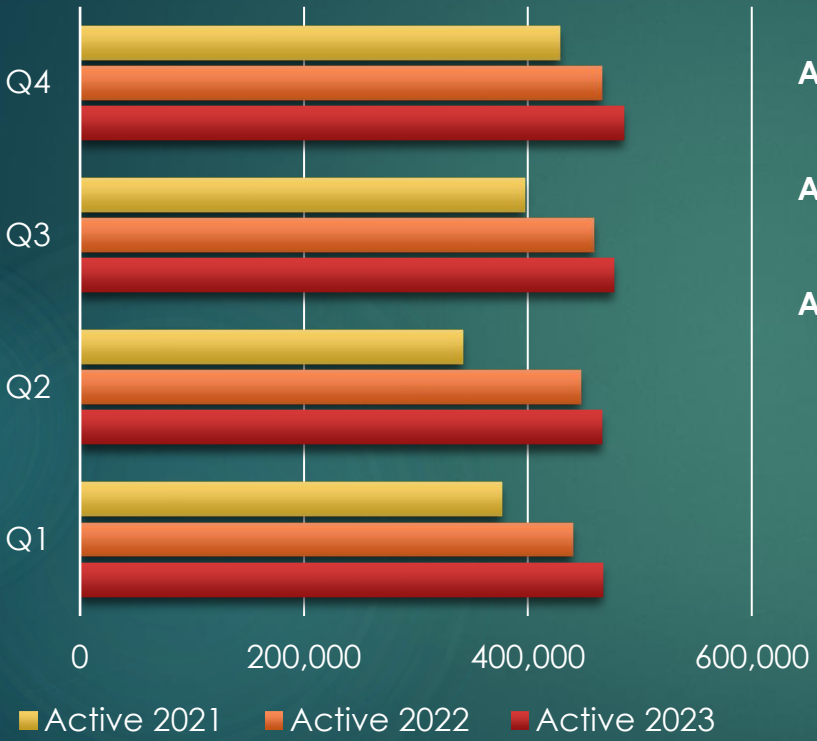
## Central

- ❑ Starting a 501(c)(3) Non-profit
- ❑ Developing an Effective Board of Directors

# February Star Award Winners



# Growth by Quarter



	Q1	Q2	Q3	Q4
<b>Active 2021</b>	376,587	342,222	397,019	428,860
<b>Active 2022</b>	440,474	447,168	459,108	465,914
<b>Active 2023</b>	466,756	466,034	477,062	485,623

# Results From Last Year

# Goals For Quarter One: Update



Strategic  
Planning



Climate  
Improvement



Staff  
Engagement

# Added Priorities



Door Counter  
Installation



Customer Service  
Satisfaction



Glendale Grand  
Opening



Staff  
Opportunities





# Questions?

GREGORY A. HILL, SR., CEO