The INDIANAPOLIS PUBLIC Library

October 26, 2026

Report Of The CEO

Gregory A. Hill, Sr.

Agenda

Engagement Data

90 Seconds of Impact

Staff Recognition

Library Card Days

The Heart of Every Neighborhood

Workplace of Choice

Upcoming Events

Engagement Data

Location/Area	Impact or Engagement	Guest	Strategic Priority
Central	Book Bonanza	761	Learning
West Perry	STEAM	45	Learning
Eagle	Pathway to Literacy	15	Learning
Eagle	Outreach Storytime	140	Learning

Output Measurements

Usage

Visitors: 209,612

Circulation: 690,528

Public PC: 32,671

Experience

Adult: 363 programs/visitors: 4,170

Youth: 606 programs/visitors: 12,046

All Ages: 53 programs/visitors: 1,652

90 Seconds of Impact

Situation:
A patron sought a safe, private place to talk.
She shared that she was experiencing domestic abuse and needed help finding a safe path forward for herself and her children.

Staff Action:
Provided a private, secure space and listened with empathy and without judgment.
Connected the patron to domestic violence resources, a social work referral, and technology to access information safely.
Reassured her that the library was a safe and supportive place.

Outcome:
The patron gained access to trusted resources and professional support.
She left with information and connections to help her take steps toward safety.

Board Level Meaning:
Demonstrates the library's role as a trusted community resource during times of crisis.
Shows how library staff creates meaningful impact by connecting vulnerable residents to help, hope, and support.

Star Awards

Patron Services

Cera House
Shawnte Gaston

Peer Support

Alyssa Fesler

Community Involvement

Ashley Maxwell

Other Duties Assigned

Sarah Tadsen

Star Awards

Volunteer & Partnerships

Mike Davis
Tim Kennedy
William Hoskins

Team Excellence

Glendale

Committee's Choice

Robin West
Nick Greenburg

Committee's Choice

Xiaolin Lin
Kris Gould

. . . Library Card Days

Marketing Campaign by the Numbers

August 8, 2026 – October 7, 2026	Numbers
Earned Media Stories	10
Library Card Billboards	6
Library Card Billboard Impressions	1,000,000 +
Opt-in Subscriber Newsletters Opened	281,131
Social Media Views	58,719
Social Media Video Views	7,153
Library Card Website Views	2,462

. . . Library Card Days

From September 26-28, 2026:

19,000+ Visitors welcomed to our locations over the three days

600 New Library Cardholders joined our community

1,100+ Card Renewals celebrating continued connection to the Library

5,000 Totebags and Cookies shared (Thank you, Foundation!)

. . . The Heart of Every Neighborhood



Hearts of Appreciation - 110



Neighbors - 600



Shared Stories - 67

Workplace of Choice

Compensation Strategy

Annual Wage Increase

Good Wages Initiative

Additional Pay

Sunday Premium

Longevity Pay Increases

Professional Development

Leadership Journey Cohort

LEAD Group

Career Development Program

Scholarships

Increased Tuition Reimbursements

Wellness & Team Benefits

Wellness Days

Additional Personal Holidays

Increased HSA Contributions

Medical, Parental, and Disability Leave

Recognition & Celebration

Star Awards Reception

Staff Holiday Party

CEO Coin

Exceptional Experience Award

Outstanding Leadership Award

Staff Day

The INDIANAPOLIS PUBLIC Library

Upcoming Events

- **Staff Day:**

November 2
9:00 am – 3:30 pm

- **Fall Fest at Central Library:**

November 21
12:00 pm – 4:00 pm

- **Heart of Every Neighborhood at Central Library:**

December 14
5:00 pm – 6:30 pm

The INDIANAPOLIS PUBLIC Library

Thank you.

Gregory A. Hill, Sr.
Chief Executive Officer