

Statement of Work (SOW)-003

Basic Maintenance of Existing Network Infrastructure

Indianapolis Marion County Public Library

Questions & Answers for 470 # 230000586

Vendors' questions received by email	Responses sent to vendors via email	Answers posted to library's website
In regards to this 470 request Category 2 calling for quantity 2 PA-5220, would you be interested in alternate solutions?	Thank you for your question. Due to open competitive bidding process. All questions and answers will be posted to the library's website https://www.indypl.org/vendor-opportunities when all questions are received.	We seek Basic Maintenance on existing equipment and are interested in all possible solutions for this service.
I was reviewing your 470 and it looks like just maintenance on your current Cisco infrastructure, is this correct? Just curious how long you have had your Cisco equipment and wondering if you have any plans for a refresh?	Thank you for your question. Due to open competitive bidding process. All questions and answers will be posted to the library's website https://www.indypl.org/vendor-opportunities when all questions are received.	Yes, that's correct, only maintenance on IndyPL's current Cisco infrastructure. Currently, we have no plans for a refresh.
Can you please advise if you are looking for 12 or 36 or 60 months support or do you need all the three options?	Thank you for your question. Due to open competitive bidding process. All questions and answers will be posted to the library's website https://www.indypl.org/vendor-opportunities when all questions are received.	Per SOW, The Library would prefer a one-year contract with three voluntary one year extensions, but other terms will be considered if they are favorable to the Library. Service end dates should coincide with the end of a funding year (June 30).