Global city. Global library.



Global city. Global library.

According to the U.S. Census, an estimated 90 world languages are spoken in Indianapolis. Nearly 1 in 10 Indianapolis homes speak a language other than English. And in the past decade, minority populations have grown by over 173 percent.

The Indianapolis Public Library has committed to provide learning opportunities to help new citizens engage both socially and culturally. In 2016, bilingual storytimes, cultural programs, Spanish language computer classes, English instruction for the workplace and our collection of world language materials touched thousands of lives and enhanced our city's cultural richness.

The Indianapolis Public Library Foundation was active in securing support for a wide range of Library programming. An Innovation Grant from The Indianapolis Foundation Library Fund will expand support for the world language collection, initiatives to assist immigrants and non-native English speakers in using the Library and translation of Library promotional materials into more languages. Another large grant from Lilly Endowment Inc. will create, among other things, the Center for African-American Literature and Culture at Central Library, a showcase of the African-American experience in Indianapolis and beyond.

Our 2016 milestones gave the entire community cause for celebration. The merger of the Beech Grove Public Library allowed its patrons access to more materials and services. Two new custom-made Bookmobiles began services that included a new public route and more programming visits to child cares and after-school centers. We were honored to receive the American Library Association's "Library of the Future Award" for our innovative eBook Tinker Stations.

Above all, the Library remained focused on its strategic goals of promoting literacy, embracing our diverse community, building a relevant collection and acting as an agent of innovation to maintain the highest level of service to the community. All were accomplished while remaining fiscally sound and responsible with tax monies entrusted to us.

We look forward to making 2017 another banner year for the Library and Library Foundation!



Jackie Nytes

CEO, The Indianapolis Public Library

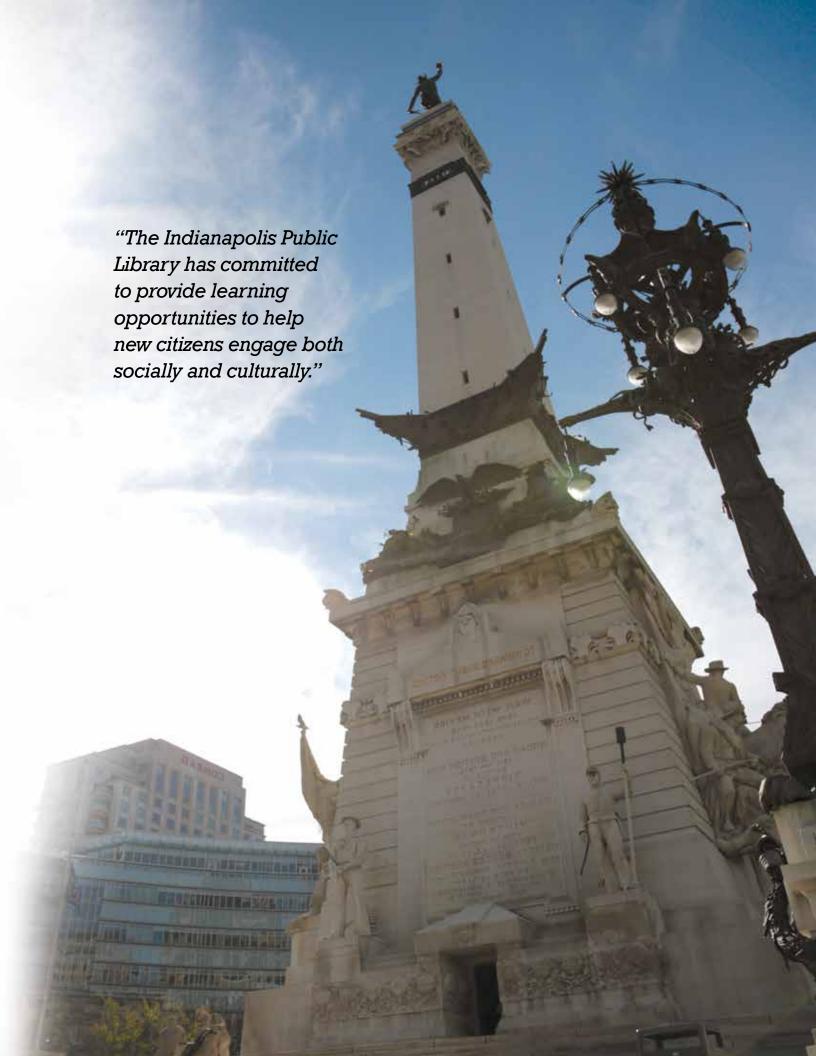
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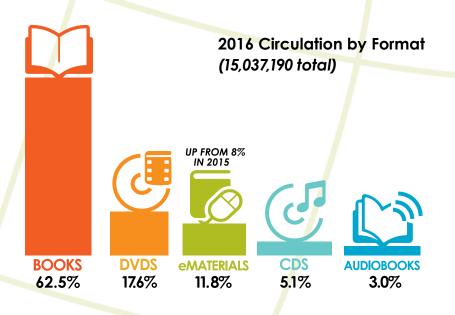




- Million visits to our web branch, compared to 3.8 million walk-in visits

 Overall patron visits increased by 1% from 2015
- Increase in downloaded eBooks and other Library eResources
 Most popular eBook "Me Before You" by JoJo Moyes
- 1,103 Bookmobile visits to community locations 34,809 Bookmobile patrons checked out 89,228 items
- Increase in patron Wi-Fi usage (weekly average of 11,247 unique wireless devices used at IndyPL locations)
 Patrons accessed the Library's Wi-Fi 3 million times!
- New borrowers, a 13% increase over 2015
 The Library had 469,164 cardholders, representing 53% of Marion County's population
- People of all ages attended Library programs
 158,927 babies, preschoolers and school-age children attended storytimes and other early literacy programs

In 2016, Library services extended beyond the borders of our physical locations.





Impacting Young Lives

Nearly a million books!

That's how many books were read by 50,457 children and families during the Library's 2016 Summer Reading Program, "Summer Reading Book Bash!"

1,000 Books by Kindergarten

This new project was launched as part of the Library's Ready to Read early learning initiative. In its first month, 611 families began their journeys to establish a reading habit that will benefit preschoolers for a lifetime.

1,010 individuals and families received free world language and bilingual books through the Library's immigrant outreach activities. These included English as a Second Language parent workshops at Indianapolis Public Schools and Ben Davis High School, Day of the Dead at the Eiteljorg Museum, the Latino Support Group for Children with Autism and other events for the Hispanic community.



"Thank you for such an amazing field trip for our first graders! The students had a great time and the teachers were all pleased with the experience."



2016 SUMMER READING PROGRAM

More than 125 sponsors and donors helped the Library Foundation provide more than \$280,000 in support of the 97th annual Summer Reading Program. The 2016 program, "Summer Reading Book Bash!", celebrated Indiana's bicentennial, with Garfield the Cat leading the party. Contributors provided prizes and brought handson workshops and other reading activities to more than 50,000 children, teens and parents. Major sponsors included: 92.3 WTTS; BKD, LLP; Carrier Corporation; Chase; Citizens Energy Group; CollegeChoice CD 529 Savings Plan; Finish Line Youth Foundation; Hartley and Margaret Dellinger; The Indianapolis Foundation Library Fund; Louise Lage and Hugh C. Kirtland Endowment Fund, a fund of The Indianapolis Foundation; The Kroger Co.; Lilly Endowment Inc.; Old National Bank; OneAmerica; Pacers Foundation; Providence Outdoor; The Samerian Foundation; G. Marlyne Sexton; Deborah J. Simon; The Swisher Foundation, Inc., in memory of Glenn M. Swisher and Toysmith.

The Learning Curve @ Central Library

The high-tech learning environment for children presented 1,214 programs attended by 26,887 participants, an 11% increase over 2015. During school group visits, 625 students received their first Library card!





13,000 New Library Cards!

The Library completed the distribution of Library cards to all MSD Warren Township students, moving us one step closer toward the strategic goal of providing a Library card to every Marion County public school student.

Ready to Read – 26,516 children, adults and caregivers served in 2016





READY TO READ

The Library's youngest patrons – children age birth to five – were the beneficiaries of more than \$260,000 of investments in the Library's Ready to Read initiative. Major sponsors included: Bose McKinney Evans; Honda Manufacturing of Indiana; The Indianapolis Foundation Library Fund; Junior League of Indianapolis; Peyton Manning Children's Hospital at St. Vincent; Nina Mason Pulliam Charitable Trust; PNC Foundation; RTV6; The Herbert Simon Family Foundation; Donald F. Woodley and Friends of the Library. Combined, they provided for storytime programs at childcare centers around Indianapolis, preschool workshops about science, music and other topics, as well as education for early childcare providers to help them develop their early literacy teaching skills.



1,228 – storytime and literacy programs were provided at home and faith-based child cares as part of "On the Road to Reading," a component of Ready to Read. Outreach staff regularly visited 149 sites for activities attended by 16,901 preschoolers and caregivers.



Accompanied by former Indiana First Lady Karen Pence, the Library opened its StoryWalk® at Ft. Benjamin Harrison State Park, a half-mile path featuring installations of the picture book "Woodpecker Wham!" by April Pulley Sayre and illustrated by Steve Jenkins. 299, 201 – number of calls on the Library's 24-hour Call-a-Story telephone line (317-275-4444 and toll-free 877-275-9007)



Most popular Call-a-Story readers – Indiana Pacers with 81,175 calls



Newbery Medal-winning author Kwame Alexander described his journey to become a successful writer during the Library's Fall Fest 2016, which also featured winners of the Teen Slammin' Rhymes Poetry Challenge.



THE GROWTH OF THE SHARED SYSTEM

In 2016, 6,776 new Library users were added to the Shared System, which connects schools to the Library's catalog of materials. Added partners were Roncalli High School and 15 public schools in Lawrence Township. In a unique partnership, the Indianapolis Public Schools Newcomer Program and Enlace Charter School will jointly operate a library in the building they share. Students in the 47 member schools borrowed 346,892 items, and 30% of what students borrowed came from outside their own school libraries.

Celebrating Language & Literacy

The first-ever "Read IN" at Central Library, in support of Reach Out and Read Indiana, attracted 636 children and adults. With an emphasis on introducing children to books by reading aloud, the event featured community guest readers, a performance by musician and storyteller José-Luis Orozco, and the opportunity to add books to home libraries for preschoolers.



Helping Our Patrons Explore and Discover





837 – individuals who learned to use eReaders and download eBooks or other eResources from Library experts at the Library's eBook Tinker Stations, a program that was honored with the American Library Association's "Library of the Future Award" in 2016!

The Library presented 1,077 free computer classes, ranging from basic computer skills to advanced applications. These classes helped 8,634 individuals. Three popular new classes in 2016: "Create a Blog Using Wordpress.com," "Make, Create, Code" and "Computers for Seniors"

In addition, the Library offered 45 Spanish language computer classes attended by 317 individuals.



"I keep thinking this is not the Library, it's the future!"

THE JOB CENTER

Adults and teens developed new computer skills, improved their job searching techniques and more with one-on-one assistance at the Library's nine Job Centers. Thanks go to the Robert & Toni Bader Charitable Foundation, Knowledge Services, the Office of the Lawrence Township Trustee Steve Talley, TCU Foundation and Friends of the Library for more than \$93,000 in support.

"Thank you for teaching me PowerPoint for a major interview. Your class really made a difference."





4,492 - adults who visited the Job Center at nine IndyPL locations. They received one-on-one assistance from trained Library staff with their job searches, resume development and computer training to become job ready.

In celebration of Indiana's bicentennial, the Adult Summer Reading Program featured book discussions on our state's heritage, author appearances and a wide range of cultural programs.

Most popular program – Hauntings of Indiana: A Walking Tour of Chilling Chatham Arch-Lockerbie



Throughout 2016, Library programs endorsed as Legacy Projects by the state Bicentennial Commission included "The Indiana Legacy of Basketball," "Kurt Vonnegut, Jr.: 'Letters Book Discussion," "Brewing Then and Now in Indiana," "The History of the Indianapolis 500," "The StoryWalk® at Ft. Benjamin Harrison State Park" and "What It Means to Be Muslim in Indiana."



A staff exchange continued with our Sister City of Cologne, Germany, when Eagle Branch Manager Mary Agnes Hylton visited our German colleagues to exchange

2,003 – attendance at programs presented by the
Library's Immigrant Outreach initiative
Popular programs – Lunch & Learn cultural series, Taiwan
Sister City concert, Hispanic Heritage Month programs,
José-Luis Orozco concerts & Congressman Andre
Carson's Youth Opportunities Fair

library best practices.



In celebration of our city's Sister City relationship with Hangzhou, China, the Library welcomed Hangzhou Public Library staff members Junwei Zhu (above left) and Xiaoxi He (right) who spent time learning about IndyPL and our city. They were joined by Hangzhou-Indianapolis Sister City Committee members Sherry Dong and Ronnie Zhang at the opening of a Central Library photography exhibit on the lives of ordinary Hangzhou residents which also featured authentic Chinese food and music.

"My new Library card got me the book I need for my report on China. Thank you!"

COMMUNITY PROGRAMS

Contributions from Amica Insurance, Apex Benefits, BMO Harris Bank, CSX Transportation, Kinney Group, Regions Bank, RICOH USA, INC., Schmidt Associates, Stenz Management Company, and Friends of the Library helped branches present programs that build ties in their communities. These donors supported programs including Art Squared at Fountain Square, West Michigan Community Day at Haughville, Garfield Park's Earth Friendly Festival, Safe Trunk or Treat at Glendale, Read to Me, Please at InfoZone, Summer Reading Kickoffs at several branches, Hot Jazz for Cool Kids and the Classical Concerts at Central Library.



AFRICAN-AMERICAN HISTORY COMMITTEE PROGRAMS

The Christel DeHaan Family Foundation, Donna D. Talley Story
Theatre Fund, PricewaterhouseCoopers LLP, SUEZ and Friends of the
Library contributed nearly \$42,000 for the annual Meet the Artists
Exhibit and Gala and Fall Fest programs, which highlighted and
inspired artists in the African-American community.

"The Indianapolis Library goes beyond the call of duty."

Most attended Library program in 2016 – Meet the Artists Gala at Central Library!

More than 1,700 people visited Central Library for an evening of cultural entertainment and to meet the prominent local African-American artists whose works were on display for two months. This 28th annual fête was sponsored by the Library's African-American History Committee.

As part of a \$3.1 million grant received through the Library Foundation from Lilly Endowment Inc., the Library will create the Center for African-American Literature and Culture at Central Library, a place to discover the rich heritage of African-American authors from Indiana and beyond. With an initial collection of 10,000 volumes and dynamic programming, the Center will ensure that the Black experience is remembered and that its materials are easily accessible to inspire others.



Music Is in the Air

Central Library's beautiful Clowes Auditorium continued its role as a popular free venue for such programs as the Indianapolis Symphony Orchestra's Classical Concert Series, the Hometown Roots Concert Series, Hot Jazz for Cool Kids and special performances celebrating the history of jazz on Indiana Avenue.





A Place for Civic Engagement

Six programs in the Library's "2016 Conversations About Education" series, co-sponsored by WFYI and attended by 615 individuals, generated local discussion on such issues as the future of standardized testing, fatherless children and challenges facing distressed children. The series also featured a candidates forum for the IPS School Board.



Winners of the 2016 Eugene & Marilyn Glick Indiana Authors Award

April Pulley Sayre

Genre Excellence Children's Picture Book Author Winner

Sarah Gerkensmeyer

Emerging Author Winner

Karen Joy Fowler

National Author Winner

Philip Gulley

Regional Author Winner

MARIAN MCFADDEN MEMORIAL LECTURE

The Marian McFadden Memorial
Lecture is presented each year thanks
to gifts from the estate of Marian
McFadden and Friends of the Library.
The 39th annual lecture featured awardwinning children's and young adult
author Jacqueline Woodson.



Jacqueline Woodson, who earned a National Book Award and Newbery Honor for "Brown Girl Dreaming," presented the Library's 2016 Marian McFadden Memorial Lecture at Northview Middle School.

We thank you for helping to make the Library a success!





14,796 – hours provided by 902 dedicated volunteers who served the Indy Library Store, Library Express to homebound patrons, branch locations and during special Library projects

\$198,432 – net revenue generated by the Indy Library Store's book sales (five in-house sales and online)



Our Evolving Collections

Based on assessments of patron needs, the Library focused on building a relevant and inspiring collection of materials and sought ways to make it more accessible.

The number of eBooks available for free checkout grew to 183,155 copies, compared to 160,133 in 2015.

The most popular non-fiction eBook: "The Life-Changing Magic of Tidying Up: The Japanese Art of Decluttering and Organizing" by Marie Kondo

The addition of Hoopla allowed patrons to borrow free digital movies, TV shows and full music albums 24/7 with their Library card. With Hoopla, eVideo circulation increased to 24,197, compared to 7,623 in 2015.

Top eMovie AND fiction audiobook – "The Girl on the Train"
Top eMusic title – Hamilton (original Broadway cast)



The Library also added:

- OneClickdigital audiobooks, which greatly increased the number of available authors
- Sesame Street eBooks, featuring over 200 titles filled with animated pages, audio narration and interactivity for young children
- Five hours of music streaming to Freegal, to supplement the service's five downloads per week

"The Library has opened doors for me for many years. Now I'm hooked on downloading Library books for long-term reading."



A grant from The Indianapolis
Foundation Library Fund's
Innovation Fund will provide
for 5,300 new printed books to
the Library's collection of world
language books and join a
new eBook platform for Spanish
language books.

3,215 resumes were created online through Career Transitions.

Most viewed research database: Ancestry Library with 96,579 hits



Library cardholders took 208 online courses, viewed 1,101 lessons and watched 1,369 videos with Universal Class, which launched in September 2016.



Most popular eMagazine – *Indianapolis Monthly* Library users get their new electronic issue as soon as the new print issue hits the newsstands!

New adult research databases added in 2016:

- African-American/American Indian/Latino American Experience
- Mergent Intellect & Mergent Archives for business research
- Full image historical issues of The New York Times and Wall Street Journal
- Great Courses Lecture Series as eAudiobooks
- Pimsleur Language Learning eAudiobooks
- Universal Class

"I had no idea how to get to a database, but now I do.

I didn't even know what a database was!"



Digital Indy – more than 62,000 new digital photos and documents were added to the Library's online repository of community history. Highlighted new collections in 2016:

- Indianapolis Children's Choir
- Burmese American Community Institute
- Slovenian National Home
- Eiteljorg Museum
- Indianapolis Scientech Club
- Southport & Beech Grove High School yearbooks

As part of a \$3.1 million grant received through the Library Foundation from Lilly Endowment Inc., IndyPL will digitize and make available for free online access more than one million pages of records, 150 3D objects and 400 films from the histories of the Indianapolis Public Schools, Indianapolis Fire Department, Indianapolis Metropolitan Police Department and Indianapolis Parks and Recreation Department in celebration of the city's bicentennial in 2020.

Maximizing Access to Services

In keeping with the
Library's strategic plan
to create a network of
services in convenient
and accessible locations,
a number of key projects
were completed
in 2016.



The Beech Grove Public Library

This became IndyPL's 24th service location, effective June 1. In the first six months of service, Beech Grove circulation increased 88%, patron visits increased 44%, and Beech Grove staff issued 177% more library cards. The consolidation of library districts achieves greater efficiency and sustainability in operations.





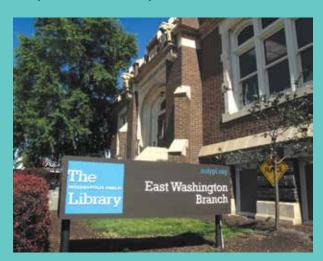
Southport & Warren Branch Renovations

Improvements to these 16,000-square-foot libraries, their first major upgrades since opening in 1974, include new entrances; separate areas for children, teens and adults; expanded circulation areas; computer labs; more seating; new shelving and new community meeting rooms.

East Washington Branch

Work began on a 2,200-square-foot expansion of this renowned Carnegie Library along with interior updates to improve access and enhance services, while maintaining its historical integrity.

Reopened in February 2017





Frog and Toad Unveiled!

Our new Bookmobiles replaced two 15-year-old vehicles that logged more than 180,000 miles of service. They will attract more children and patrons of all ages with their ability to act as a full-service library on wheels.

Did you know? Frog and Toad are names based on the award-winning children's series by Arnold Lobel.



Michigan Road Branch

The first in a series of community engagement meetings provided project architects and Library representatives a clear vision of community needs for this new 20,000-square-foot branch to be located on the southeast corner of Michigan Road and 62nd Street.

Scheduled opening: Fall 2018

Funding for the Library's capital projects comes from individual bonds approved by the Indianapolis City-County Council and assessed with no increase in the Library's current debt service tax rate.

Accolades 2016

Library of the Future Award

IndyPL was cited by the American Library
Association (ALA) for its innovative eBook Tinker
Stations. It was the Library's second such recognition
from the ALA in eight years.





Mover and Shaker

East Thirty-Eighth Street Branch Manager Shanika Heyward was recognized by *Library Journal* as one of 54 outstanding professionals nationwide for her commitment to the profession. Her efforts to attract more residents to the Library have helped transform the eastside neighborhood.

National Register of Historic Places

This special designation was bestowed upon the East Washington and Spades Park branches, the two original Carnegie Libraries still serving patrons in Indianapolis.

Official certifications were presented to Library representatives during a ceremony at the Indiana State Fair.





Certificate of Achievement for Excellence in Financial Reporting

For the 25th consecutive year, IndyPL received the highest recognition in the area of governmental accounting and financial reporting by the Government Finance Officers Association of the United States and Canada.

Search for Excellence Award

As an example of the Library's creative programming, the Glendale Branch's Seed Library was honored by the Purdue Master Gardener Association for activities that "improve lives, increase learning and change practices to enhance the quality of life."



"My branch has a lovely spirit and soul, as libraries reflect our spirits, don't they?"





FOUNDATION

• • • •

The Indianapolis Public
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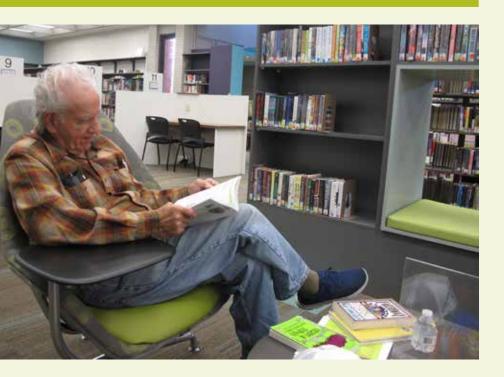






INDIANA AUTHORS AWARD

The 2016 Eugene & Marilyn Glick Indiana Authors Award Dinner raised more than \$81,000 through sponsorships and a silent auction to support programs of the Library and Library Foundation, with major support from The Glick Fund, a fund of Central Indiana Community Foundation; Barnes & Thornburg LLP; Borshoff; John Wiley & Sons Inc. and WFYI Public Media. Proceeds from the 2016 Award Dinner will support ongoing programs for the Library and Library Foundation during 2017.



\$25,000 + ••••

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In honor of Tom Hutchinson

Michael and Sarah Manion

In memory of Lucas Junk

Maria Junk

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In honor of Melanie Hoffman at the Pike Branch Library

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Thank you to the 164 Library and Library Foundation staff members who contributed during the 2016 Staff Campaign. Staff members gave or pledged more than \$26,800 for programs and services of the Library and professional development opportunities for current and future Library staff.

The Library Foundation

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2016 Library Foundation Statement of Financial Position (Unaudited)

BALANCE SHEET

Assets

| Cash & Equivalents | \$4,270,144 |
|---------------------------------------|--------------|
| Receivables & Other | \$1,356,436 |
| Inventory, Prepaid & Fixed Assets-Net | \$57,628 |
| Investments | \$16,348,670 |
| Total | \$22,032,878 |

Liabilities & Net Assets

| Accounts Payable | \$86,586 |
|---------------------|--------------|
| Accrued Liabilities | \$16,759 |
| Net Assets | \$21,929,533 |
| Total | \$22,032,878 |

STATEMENT OF REVENUE, SUPPORT & EXPENDITURES

Revenue/Support

| Contributions | \$5,070,028 |
|---|-------------|
| Booksales | \$198,432 |
| Planned Giving | \$13,505 |
| Other | \$45 |
| Investment Income | \$173,450 |
| Realized/Unrealized Investment Gains/(Losses) | \$774,783 |
| Change in Value of Beneficial Interest | |
| in Assets Held by Others | (\$5,758) |
| Total | \$6,224,485 |

Expenditures

| Library Projects/Programs/Materials | \$2,342,098 |
|-------------------------------------|-------------|
| Lectures | \$147,592 |
| Awards & Recognition | \$32,334 |
| Fundraising | \$563,746 |
| Management & General | \$385,088 |
| Total | \$3,470,858 |
| | |

The Library

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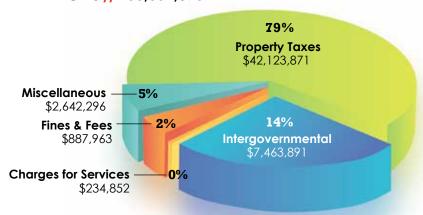
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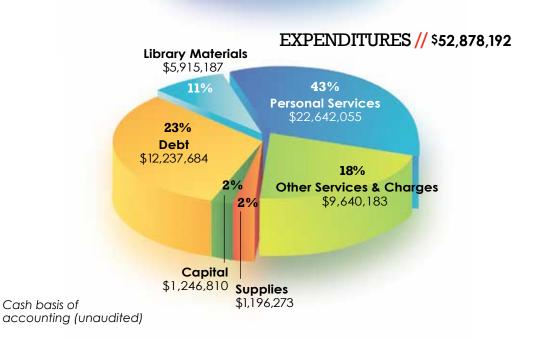
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| Tax Rates | 2016 | 2015 |
|-----------------------|--------|--------|
| Library Operations | 0.0987 | 0.0958 |
| Debt Services | 0.0293 | 0.0291 |
| Capital Projects Fund | 0.0038 | 0.0041 |
| Total | 0.1318 | 0.1290 |

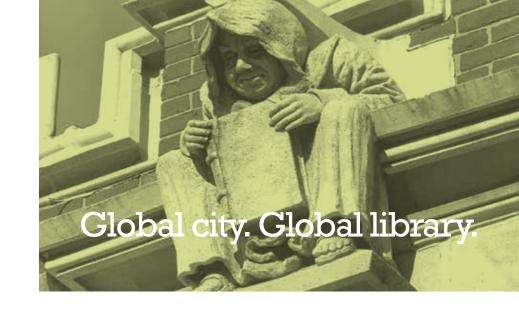
REVENUES // \$53,352,873













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The Indianapolis Public Library enriches lives and builds communities through lifelong learning.

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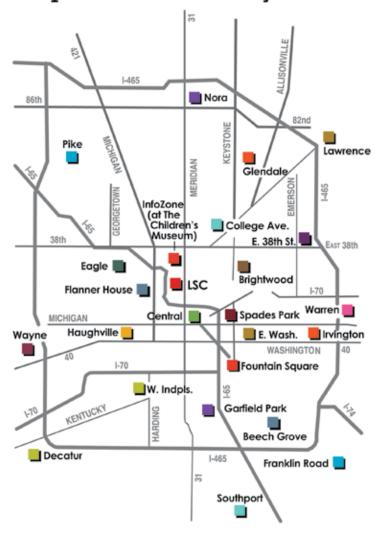
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The Library and Library Foundation gratefully acknowledge those whose talents were worth more than a thousand words.

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