

Questions and Answers for Statement of Work SOW-26-001

Basic Maintenance of Existing Network Infrastructure Indianapolis-Marion County Public Library 470 # 270000150

1. Please confirm if this is a request for the renewal of subscription as per the SOW-26-001 or will this be a net new purchase? In case this is a renewal - we would need the coverage period and Serial Numbers for both the licenses i.e. Cisco and Palo Alto.
 - **This is a renewal.**
 - **The period is 7/1/2027-6/30/2028.**
 - **Due to security concerns, the serial numbers will be provided to anyone that requests them by email up to the bid deadline. Please send requests to PurchasingRFP@indypl.org.**